

Appendix A (Part 1b)

Outer North East SLA Performance Report 2012/13

Analysis of Street Cleansing Related Customer Requests

Outer North East Area Committee - Streets Service Requests				
Job Type Date Range - 01/05/2012 To 30/04/2013	Alwoodley	Harewood	Wetherby	Totals
Litter Bin Empty	9	16	14	39
Litter Bin Request	2	4	6	12
Litter Bin Repair		1	1	2
Bulky request	12	12	16	40
Street Cleansing Missed			3	3
Street Cleansing New Route				0
Street Cleansing Quality		1		1
Dog Fouling	19	6	10	35
Fly Tips Removed by Streets Operatives	44	107	45	196
Footpath Sweeping	13	19	15	47
Ginnel	7	7	12	26
Keys From Down a Gully				0
Graffiti	24	5	6	35
Gully	37	142	105	284
Leafing	21	13	20	54
Litter Complaint	21	17	17	55
Needles and Drug Paraphernalia Cleaning				0
Public Toilets Maintenance and Cleaning			1	1
Dead Animal Removal	10	38	3	51
Road Sweeping	20	51	14	85
Totals:	239	439	288	966

Fly Tip Removal Breakdown	Alwoodley	Harewood	Wetherby	Totals
Reactive Removals	36	80	36	152
Proactive Removals	8	27	9	44
Total:	44	107	45	196